

I. Terms and conditions of DNS Hosting Service

The following terms and conditions govern the rules for the provision of the DNS hosting service and are valid only as an integral part of the General contractual terms.

II. Contracting Parties

The parties to the contract are INTERNET CZ, a.s. on the one hand (hereinafter referred to as the Provider), and the customer of the services on the other hand (hereinafter referred to as the Customer). The Parties are specified in more detail in Article I. of the Terms and Conditions of services.

III. Basic Arrangements

- 1) The Customer acknowledges and agrees that the Operator is not responsible for the non-functionality of domain names due to incorrect DNS records.
- 2) The Customer acknowledges and agrees that failure to renew the operation of the service, i.e. failure to make payment for the operation for the next period, whether the DNS hosting service itself or the service that includes DNS hosting, will result in the Provider stopping its operation, which will cause the domain name(s) hosted within the service to become non-functional.

IV. Subject of the contract

- 1) The subject of the contract is the provision of a separate Domain Name System (DNS) hosting service for second-level domain names or subdomains,
 - a. that is part of another service, such as domain registration or webhosting
 - b. which is provided separately
 - c. which is provided as an enterprise solution including an API for bulk management.
- 2) The service is provided on a minimum of two servers operating in two independent, geographically separate locations.
- 3) For the service referred to in 1) c.
 - a. Provider provides API:
 - i. Swagger is at <https://api.forpsi.com/dnsaas/v1/swagger/>
 - ii. the OpenAPI specification is at <https://api.forpsi.com/dnsaas/v1/docs/>
 - iii. endpoint is at <https://api.forpsi.com/dnsaas/v1/>
 - b. The Provider will take all actions to ensure maximum service availability and for this purpose defines uptime up to 99.9% on a monthly basis. In case of non-compliance, the Customer is entitled to compensation of one monthly fee. The provisions of Article X. Operation and complaints and XI. Down time under the General contractual terms are not affected.

V. Final provisions

- 1) By entering into this contract, the Customer confirms that he/she has read and agrees to all documents and the Terms and Conditions that govern the provision of the DNS hosting service.
- 2) These Terms and Conditions of DNS Hosting Service are valid and effective from 01. 12. 2025.