

Terms and conditions for the provision of digital certificates (hereinafter referred to as SSL Certificates)

The following terms and conditions govern the details for the provision and management of SSL Certificates. These terms and conditions are valid only as an integral part of the General Contractual Terms.

SSL Certificate

An SSL/TLS certificate is a digital certificate issued by a trusted certificate authority (CA). SSL/TLS protocol allows you to secure communication by encrypting and authenticating the communicating parties.

I. The Contracting Parties

The contracting parties are INTERNET CZ, a. s. on the one side as the Provider (hereinafter referred to as the Provider) and the Customer of the services on the other side (hereinafter referred to as the Customer). The Contracting Parties are further specified in Article I. of the General Contractual Terms.

II. Basic Arrangements

- 1) The Service is provided for a period of one (1) year, and the validity of the SSL certificate may differ from (be shorter than) the prepaid service period.
- 2) The Customer is obliged to provide the Provider with his/her complete and true contact details and to keep them up to date.
- 3) The Provider is entitled to transfer Customer data to the relevant CA based on the Customer's agreement to these terms and conditions.
- 4) Customer agrees to familiarize themselves with the rules of the relevant CA (see Section V. Related Documents)
- 5) Customer acknowledges and understands that the SSL/TLS certificate is not a stand-alone service and its use requires professional installation.
- 6) During the subscription period, the domain name for which the certificate is issued cannot be changed.
- 7) The Customer acknowledges and accepts that, due to the validity period of the SSL certificate potentially being shorter than the prepaid Service period, the Provider may require the Customer's cooperation in the renewal of the certificate.

III. Setting up an SSL certificate

- 1) The Customer orders an SSL Certificate through the Provider's Interface or other means by which the Provider enables the Customer to place its order.
- 2) The order process may require the use of other websites, forms or other means defined by the Provider for this purpose.
- 3) The Customer follows the Provider's instructions and cooperates with the CA, especially during the validation of the applicant.

IV. SSL Certificate renewal, Service renewal

- 1) Renewal of the SSL certificate means the expiration of the original certificate and the issuance of a new SSL certificate. Within the prepaid Service period, the SSL certificate may be renewed more than once.
- 2) If necessary, the Provider shall request the Customer's cooperation prior to the expiration of the SSL certificate in order to renew the SSL certificate.
- 3) Thirty (30) days before the end of the prepaid Service period, the Provider shall issue a payment request for the next service period and send it to the Customer's designated billing contact e-mail address

V. Related documents

The following documents are mandatory terms and conditions relating to the management of SSL Certificates, including the Provider's General Contractual Terms.

- a. General Contractual Terms

https://www.forpsi.com/ForpsiCZ/media/Forpsi/Documents/tc-files/ICZ_EN_general_contractual_terms.pdf

- b. Privacy Policy

https://www.forpsi.com/ForpsiCZ/media/Forpsi/Documents/tc-files/en_Privacy-Policy-INTERNET-CZ-v-2-2.pdf

- c. Terms of the Tucows (OpenSRS) intermediary and terms of the Certification Authorities

<https://opensrs.com/contract/>

<https://www.actalis.com/legal-repository.aspx>

VI. Final provisions

By agreeing to this Agreement, Customer acknowledges that Customer has read and agrees to all documents and terms and conditions governing the management of SSL Certificates.

These Digital SSL Certificate Terms and Conditions are valid and effective as of 1 March, 2026.